

Wedding Cake Terms & Conditions

Updated January 2025

Introduction

These Terms and Conditions apply to all wedding cake orders placed with Home Farm Kitchen.

Order Process

- Consultation and Design: All wedding cake orders require a consultation, this normally is in the form of a questionnaire sent via email, but may additionally require a phone call to discuss design, flavours, timings, etc. A written quote based on the discussed design will be emailed to you.
- Order Confirmation: Once you approve the design and quote, we will provide a formal agreement, which must be signed and returned to confirm your order.

Fresh & Dried Flowers

- Home Farm Kitchen is happy to supply fresh &/or dried flowers for your cake. During the summer months we source flowers either grown in our garden or from local growers who avoid the use of chemicals and that are suitable for close food contact.
- Fresh flowers are considered safe for close food contact if they are non toxic & free from chemicals, although this does not mean they will be suitable for consumption.
- If you wish to have your florist supply the flowers for your cake we are happy to discuss details with them. However we reserve the right to refuse flowers that we believe may not be safe for close food contact.
- In the instance that you require flowers out of season HFK can advise.
- All pressed flowers or dried petals supplied by HFK will be edible.

Size & Portion Guide

- Home Farm Kitchen can advise on cake size but this is of no way an exact serving suggestion.

Deposit and Payment

- A non-refundable deposit of £100 is required to secure your booking. This deposit will be deducted from the total order amount. No booking is confirmed until the deposit is received.
- The full balance of the order is due 30 days before the wedding date. You will receive an email reminder before the full payment is due.

- If the balance is not received on time, we reserve the right to cancel your order and the deposit will not be refunded.

Cancellations and Refunds

- Cancellation by You: If you cancel your order at any time, the deposit is non-refundable. If you cancel your order with less than 30 days notice you will incur a 75% charge. A wedding cake cancelled less than 14 days of the wedding will incur the full charge.
- Cancellation by Us: If we are unable to fulfil your order due to circumstances beyond our control (e.g., illness, natural disasters, etc), we will notify you as soon as possible and offer a full refund of any payments made.

Changes to Orders

- Any changes to the cake (eg, flavours, design, etc) must be communicated to us in writing no later than 2 weeks before the event. While we will try to accommodate changes, any significant design changes may incur additional charges.

Delivery and Setup

- You will need to provide HFK with a telephone number of a contact for the day should we need to get in contact with someone prior to delivery.
- HFK offers delivery and setup of every wedding cake unless stated in your quotation. The cost of delivery depends on the distance from our kitchen to the event location and the estimated time it should take to set up your cake.
- Upon delivery, a suitable space must be provided for cake placement and setup. This space should be accessible, clean, and stable. HFK is not responsible for any damage to the cake once it has been delivered and set up.
- HFK will advise the best time for delivery depending on the venue, positioning of the cake, time of day, time of year and the weather forecast. HFK will leave clear instructions for a member of staff/bridal party at the venue and will advise on the day if anything differs.

Cake Care

- Buttercream cakes are not suited to sitting out in the warm for long periods of time, especially on a hot summer day or near any heat source (ie a roaring fire). HFK will advise at the time of delivery if we are at all concerned and may suggest either storing the cake somewhere for an interim period or bringing the cake cutting forward to avoid damage to the cake.
- While we take every step to ensure your cake arrives in perfect condition, we are not liable for any damage caused by factors outside our control (including, melting, unstable tables, finger marks, damage from animals or children, etc).

Allergies and Dietary Requirements

- Home Farm Kitchen is unable to cater for airborne allergies.
- We will supply a full list of ingredients including allergens with every wedding cake delivered. You must inform HFK of any allergies or dietary restrictions at the time of booking. HFK will do our best to accommodate your needs but cannot guarantee the absence of trace allergens in any of our cakes or their components.
- HFK offers some options for gluten-free & dairy-free cakes and can avoid other ingredients upon requests. Please notify us of any specific dietary requirements during the consultation process.

Liability

- Our liability for any claim arising out of this Agreement shall be limited to the total amount paid for the cake. We are not liable for any indirect, consequential, or incidental damages.
- You agree to provide accurate and complete details regarding delivery, event location, and any dietary or design preferences. We are not responsible for any errors or issues that arise from inaccurate information provided by you.

Intellectual Property

- All bespoke designs remain the intellectual property of Home Farm Kitchen. We may use photographs of your cake for promotional purposes unless you specify otherwise in writing.

Force Majeure

- We are not liable for failure to fulfil our obligations if such failure is due to events beyond our control, such as natural disasters, pandemics, strikes, or other unforeseen circumstances.

Governing Law

- This Agreement shall be governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising from this Agreement shall be resolved in the courts of the UK.

Contact

- If you have any questions or concerns about these Terms and Conditions, please contact us via email: info@homefarmkitchen.com